



AMI OPT-OUT REQUEST APPLICATION

This disclosure describes the options that are available to you in lieu of Azusa Light & Water's new standard metering system which utilizes Advanced Metering Infrastructure (AMI) technology. It sets forth steps you must take and terms you must accept in order to opt-out of the Utility Modernization Project.

Utility Modernization Project:

As part of Azusa Light & Water's (ALW) continuing efforts to improve utility services to its customers, ALW has embarked on a project to modernize the method by which water and electric usage is measured. The project includes replacing all water and electric meters with new, Advanced Metering Infrastructure (AMI), meters that will be read remotely instead of having to send someone to your home or business each month to read the meter(s). This will greatly improve operational efficiency, facilitate access to hard-to-read locations, eliminate dog or other animal upsets, and provide customers with additional information regarding their water and electric usage patterns.

ALW's Utility Modernization Project Opt-Out Fees:

In order to opt-out of the electric/and or water meter replacement with Azusa Light & Water there will be a one-time set up fee of **\$75.00** per meter and a monthly recurring meter reading fee of **\$10.00** per meter. The fees assessed will cover the expenses of manual meter reading and additional operational activities related to the opt-out request. The AMI opt-out initial fee and meter reading fee will be applied to the billing statement.

ALW's Utility Modernization Project Opt-Out Requirements:

- 1) Opt-out requests may only be made by the owner of the property and accept financial responsibility of all one-time and monthly fees associated with the opt-out request.
- 2) Residential customers desiring to opt-out of the AMI radio communication meter functionality must complete an opt-out form within 30 days of being notified of the scheduled AMI meter installation.
- 3) Residential customers that have experienced meter tampering or manipulation, or have been disconnected for non-payment three or more times, will not be eligible to opt-out of the AMI meter installation.
- 4) Residential customers with meters that have historically been difficult to disconnect or obtain a reading for billing purposes will not be eligible to opt-out of the AMI meter installation. Meter locations will be evaluated by Azusa Light & Water staff for eligibility.
- 5) Commercial, Industrial and Solar customers are not be eligible to opt-out of the AMI installation.
- 6) Multi-unit dwellings with homeowner and condominium associations may not collectively opt-out of AMI meter installations on behalf of individual residents who are members of the association. Individual residents who are owners of their residences and have individual connections for electric service may submit a request for a disabled two-way radio communication meter service pursuant to the requirements set forth herein.

Upon receipt of your completed application, ALW staff will review and determine if the AMI Opt-Out Request Application is approved or denied based on the AMI Opt-Out requirements and will send confirmation once the application status is determined.

If you have any questions regarding the application form or the process, please call AMI Information Hotline at (626) 812-5116, or call Customer Service at (626) 812-5225.



UTILITY MODERNIZATION OPT-OUT REQUEST APPLICATION

Applicant Information		
Last Name:	First:	M.I.:
Service Address		
Street Address:		
City:	State:	ZIP:
Mailing Address		
Street Address or P.O. Box:		
City:	State:	ZIP:
Phone:	E-mail*:	
Account Number:	<input type="checkbox"/> GNGEVTRE	<input type="checkbox"/> Y CVGT

***All of the above requested information is needed to process this application. However, if you do not have an e-mail address, please indicate "NA"**

SIGNATURE AND ACCEPTANCE OF TERMS AND CONDITIONS:	
<p>I certify that I am the legal property owner of the above listed service address and that I have received and reviewed the technical information about the AMI system, and I am requesting Azusa Light & Water to not install an AMI meter at my service address. I agree to the AMI Opt-Out Application's terms, requirements, and conditions. I understand and conditions. I understand that Azusa Light & Water reserves the right to determine the eligibility for the opt-out request applications and can either approve decline the application. If the application is denied I may not resubmit the application for reconsideration.</p> <p>I understand that in order to opt-out of the electric/and or water meter upgrade with Azusa Light & Water there will be a one-time set up fee of \$75.00 per meter and a monthly charge of \$10.00 per meter. The fees assessed will cover the expenses of manual meter reading and additional operational activities related to the opt-out request. The AMI opt-out fee will be applied to the regular billing statement for the service address listed above and will be subject to the same collection policies as all other electric/and or water service charges. I understand and accept the that this fee may may increase in the future.</p>	
Signature of Property Owner	Date

If you have any questions regarding this application form or need additional information regarding ALW's Utility Modernization Project, please call Azusa Light & Water at (626) 812-5225.

Please complete, sign, and date this application and return to:

Email: Azusalwcustomerservice@azusaca.gov Please use "AMI OPT-OUT REQUEST APPLICATION" in the subject line.	Mail or Drop Off: Azusa Light & Water 729 N. Azusa Avenue Azusa, CA 91702-9500	Fax: (626) 812 - 0963
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