



Frequently Asked Questions About COVID-19 and Water Supply

Can the COVID-19 coronavirus get into my water?

The novel coronavirus disease, COVID-19, does not present a threat to the safety of Azusa Light & Water's (ALW) treated water supplies. ALW's multi-step treatment process includes filtration and disinfection using microfiltration membrane technology and chlorine. This advanced process removes and kills viruses, including coronaviruses, as well as bacteria and other pathogens. Ongoing monitoring demonstrates that ALW's treated water meets or surpasses all federal and state drinking water standards and regulations, which require removal of over 99.99% of viruses. COVID-19 is transmitted person-to-person, not through water, according to the Centers for Disease Control and Prevention.

Can ALW continue treating and delivering water if COVID-19 spreads?

ALW maintains an extensive system of reservoirs, water production facilities, and pipelines to deliver safe and reliable water supplies to communities in its service area. This system includes multiple layers of redundancy to ensure continued deliveries, even during a disruption.

To address the concerns about COVID-19, ALW has taken steps to protect the health of its employees, minimize potential exposure and avoid widespread impact to our workforce. ALW has also ensured it has the necessary backup equipment, supplies and treatment chemicals in the event of disruptions to the supply chain for these items.

Do I need to stockpile bottled water?

General emergency preparedness encourages a two-week supply of bottled water in the event of a supply disruption, as caused by an earthquake or other natural disaster. While other emergencies may necessitate backup water sources, water supplies are not a concern in this particular situation.

Where can I learn more about COVID-19 and water?

EPA: "Americans can continue to use and drink water from their tap as usual."

<https://www.epa.gov/coronavirus/coronavirus-and-drinking-water-and-wastewater>

CDC: "The COVID-19 virus has not been detected in drinking water. Conventional water treatment methods that use filtration and disinfection, such as those in most municipal drinking water systems, should remove or inactivate the virus that causes COVID-19."

<https://www.cdc.gov/coronavirus/2019-ncov/php/water.html>

For more information, please contact Azusa Light & Water at (626) 812-5225 or visit our website at www.azusalw.com.